

REQUEST FOR PROPOSAL(RFP)
Ref: RFP/SPN/2024/009
RFP Submission Form for the provision of
Freight and Courier Services
Timescale

Event	Date and Time
RFP Issue Date	17/June/2024
Request for clarification of the RFP document content:	26/June/2024
Closing date for submission of RFP Documents:	01/July/2024
Bid Opening:	02/July/2024

1. Introduction

Sunaulo Parivar Nepal (SPN) is a well-established NGO delivering Family Planning and Sexual Reproductive Health services through-out Nepal via different service delivery channels: centres, outreach and Marie Stopes (MS) Ladies. It is the local implementing partner of MSI Reproductive Choices (MSI), UK, a global social business providing reproductive health services across the world with a mission of ensuring every individual's fundamental right to have children by choice, not chance.

2. Objective

To ensure that Sunaulo Parivar Nepal gets the best and most cost-effective solution ensuring a high level of courier services.

3. Language

All bids should be submitted in English.

The contract and all future correspondence will be in English.

4. Contract terms

The Framework Agreement /Contract (FA) will be valid for a period of 3 years from the date of signature.

The contract will be a supply agreement/fixed term for the period stated above.

5. The Goods/Services required

5.1. Please refer to the Appendix 5 Price Schedule_ Quotation

5.2. Terms of Reference

5.2.1. Service Provider shall able to provide the regular Courier Service: Daily pick-up time 3:00 PM or time as per the SPN logistics instruction. And all the goods or packages collected from SPN to be delivered within 3 working days.

- 5.2.2. Service Provider should be able to provide the urgent Courier Service: Anytime pick-up within office hour and to be delivered as per request from Authorized SPN's Personnel (Inside and Outside Valley).
- 5.2.3. Service Provider must provide SPN the details of point of contact near to SPN program areas.
- 5.2.4. Courier Service for remote locations to be delivered within 7 working days.
- 5.2.5. Service provider shall provide the clear breakdown of the price for both By Air and By Road transportation courier services.
- 5.2.6. Service provider should be able to provide door to door Delivery Service.
- 5.2.7. Supplier shall able to provide the delivery tracking as well as provide the proof of delivery /acknowledged delivery note.
- 5.2.8. Service provider shall provide the proper packing system to make safe delivery of goods.
- 5.2.9. Service provider shall be solely responsible for the manner in which the work is carried out. SPN shall not be responsible for any loss, accident, damage or injury suffered by the Courier Company.
- 5.2.10. The service provider shall obtain adequate insurance to cover such loss, accident, injury and damage, before commencing work on the Contract.
- 5.2.11. Service provider shall report in case of delay in delivery in case of Force majeure and any other unavoidable circumstances.
- 5.2.12. Service provider shall have reach up to the remote areas of Nepal.

6. Bid evaluation criteria.

SPN will seek to award the proposal to the most economically advantageous bid received. The criteria that will be assessed are:

6.1 Essential Criteria:

Bidders must meet the following criteria:

- Bidder's registration in Nepal, submit copies of company registration, tax clearance, and all required documents listed on Checklist below
- Bidders must have at least 2 years' experience in offering the goods or services in the category.
- Bidder can prove financial stability by providing tax clearance and audit report of last fiscal year.
- Bidder's must confirm and sign all the bidding documents along with attached code of conduct

6.2 Weighting Criteria

Only bidders who submit administrative documentations allowing to check administrative requirements as stated above (also please refer to checklist) will be evaluated. Bids from bidders who do not fulfil those criteria will not be evaluated.

Proposals will be assessed against the below criteria:

	Evaluation Criteria	Weight (Total 100%)
The potential capability to have quality services, capacity and coverage to be provided to SPN will be considered based on the following:		
1	Relevant experience of the agency (Customer service / at least 3 Reference letter)	10
2	Courier tracking system (Software)	10
3	Geographic Coverage/Physical presence in different districts	20
4	Cost Comparison	60

SPN's appointed RFP review committee will assess all criteria based on the information submitted in the RFP documents. The contract will be awarded to the Bidder scoring the highest combined scores.

Customer Service will be assessed from SPN's previous experience or from the feedback gathered from the referees provided on the Questionnaire (App 3).

6.3 Period of validity of proposal

Proposals shall remain valid for 90 days after the date of proposal submission. A proposal valid for a shorter period shall be rejected because it is non-responsive.

7 Requests for clarification

Please e-mail any requests for clarification to: procurement.spn@mariestopes.org.np.

Please quote the bidding group reference in the subject of the email and reference the relevant section of the RFP documents which the query relates to. SPN will respond to all enquiries as soon as possible.

Please note that requests for clarification will not be accepted after date mentioned in the [Timescale](#).

Please tick ✓ in following whether "Yes, No or Not Applicable"					
S. No.	Documents Required	YES	NO	NOT APPLICABLE	Remarks if any
	Technical				
1	Application Letter				
2	Signed and Stamped RFP Submission Form /Term of Reference (Appendix 1)				Compulsory
3	Specification/Technical Compliance document				If relevant
4	Experience letter with Client List				If relevant
5	Catalogues/Brochures/Leaflets				If relevant
6	Other Supporting Documents				If relevant
7	Copy of Company Registration				Compulsory
8	Pan/Vat Registration with renewal documents				Compulsory
9	Tax Clearance Certificate (Year 2079/80)				Compulsory
10	Latest Audit Report (year 2079/80)				Compulsory
11	Other Document if any				If relevant
	Financial				
11	Price Schedule/Quotation (Appendix 5)				Compulsory
12	Other Certificates if any				If relevant
	Other				
13	Samples (Software link)				If relevant
14	Signed Code of Conduct (Appendix 2)				Compulsory
15	Supplier Questionnaire (Appendix 3)				Compulsory
16	Bidders Representation Form (Appendix 4)				Compulsory

8 Preparing the RFP Documents

Please ensure that all bids are completed in full. Incomplete bids will be rejected. A list of the items that need to be submitted with your bid are included below:

9 Submission of the bid

The Bidder shall submit their proposal in **one sealed envelope as detailed below:**

(a) Addressed to:

Procurement Department

Sunaulo Parivar Nepal

Baluwatar (opp. Chinese Embassy) Nepal

Reference marked with RFP/SPN/2024/010 (Freight and Courier Service)

The **envelopes** shall indicate the **Name and Address of the Bidder**

Soft copy of signed and stamped Annex 1, 2, 3, 4 and 5 shall be required to be submitted in pendrive along with hardcopy in *SEALED ENVELOPE* by 1st July 2024 5.00 pm.

- In submitting a bid, it will be implied that the bidder accepts all the provisions of this RFP including all terms and conditions stated.
- SPN reserves the right to issue the response to any clarification request made by the bidder to all bidding Organizations.
- The information contained in these RFP documents and in any related written or oral communication is believed to be correct at the time of issue but SPN will not accept any liability for its accuracy, adequacy or completeness and no warranty is given as such.
- By issuing these RFP documents, SPN is not bound in any way to enter into any contractual or other arrangement with you or any other party.
- It is intended that the procurement will take place in accordance with the provisions of these RFP documents but SPN reserves the right to terminate, amend or vary the procurement process by notice to all bidding organizations in writing. SPN will accept no liability for any losses caused to bidders as a result of this.
- Bidders will not be entitled to claim from SPN any cost or expenses that they may incur in preparing their response irrespective of whether or not their proposal is successful.
- All information supplied to bidders by SPN, either in writing or orally, must be treated in confidence and not disclosed to any third party (save to bidder's professional advisers) unless the information is already in the public domain.
- There must be no publicity by bidders regarding the Project or the future award of any Contract unless SPN has given expressed written consent to the communication.
- Any attempt by bidders or their appointed advisers to inappropriately influence the Contract award process in any way will result in their bid being disqualified.

- Any direct or indirect canvassing by a bidder or his appointed advisers in relation to this procurement or any attempt to obtain information from any SPN employees or agents may result in disqualification.
- SPN reserves the right to disqualify a bidder if he does not submit his bid in a manner consistent with the provisions set out in Instructions to Bidders.
- It is the bidder's responsibility to ensure that any sub-contractor and adviser abides by these Conditions of RFP.

10 List of Appendixes

Appendix	Appendix Reference Number
RFP Submission Form	Appendix 1
Code of Conduct	Appendix 2
Supplier Questionnaire	Appendix 3
Bidder Representation Form	Appendix 4
Price Schedule/Quotation	Appendix 5